Leavenworth Rural Water District 10 PO Box 70, Linwood, KS 66052 <u>www.leavenworthrwd10.com</u> rwd10@conleysandu.com



October 31, 2024

Dear Patrons of RWD10,

In recent months, the Board of Rural Water District #10 has engaged in discussions regarding our budget and resources necessary for essential upgrades to our infrastructure and meter technology. As you may be aware, the district had its first rate increase in over 12 years in 2023 to recover costs of ongoing operations. While this increase did help, operating costs continue to rise. Additionally, improvements in the past few years to modernize our billing and payment system, projects to rehabilitate our standpipes, and upsizing transmission lines for improved efficiency have significantly reduced our reserve accounts.

With additional projects underway to enhance infrastructure and improve visibility of water usage, as well as a fiscal responsibility to replenish reserve accounts for emergencies and future growth, the Board agreed that another rate increase is necessary.

On September 17, 2024, the Board carefully deliberated and voted to increase the minimum monthly charge from \$28.50 to \$32.50. This minimum charge covers up to 1,000 gallons of water. This new rate will take effect 1/1/2025. Any usage beyond 1,000 gallons will continue to be charged at the current rate of \$0.0071 per gallon. It is only the minimum monthly charge that will change.

We recognize that an increase in rates is never preferred, but please know that it is necessary to continue providing safe and quality service. Your feedback is important to us, and we encourage your participation at our monthly meetings, held on the third Wednesday of each month at 7 PM at the Linwood Community Center.

Thank you for your understanding and support.

Sincerely,

Steve Conley | District Manager Leavenworth Rural Water District 10